Abu Dhabi Occupational Terms

إشتراطات أبوظبي المهنية



ADOT 57 / 2016 First Edition ش أ م 57/ 2016 الإصدار الأول

Occupation: Hazardous Waste

Handler

Term: Handle Hazardous
Waste under supervision
including handling, packaging,
labelling & marking,
requirements using personal
protective equipment. A
Hazardous Waste Handler
does related work as required.

المهنة: معالج النفايات الخطرة

الإشتراط<u>:</u>



Table of Contents

Ar	nendm	nent Page	ii
1	Abo	out the Abu Dhabi Quality & Conformity Council	1
2	Fore	eword	1
3	Ack	nowledgements	2
4		upational Terms	
	4.1	Key Words and Terms	
	4.2	Performance Criteria for Element	7
	4.3	Knowledge and understanding	<u>9</u>
	4.4	Additional Information	10
	4.5	Scope / range related to performance criteria	10
	4.6	Scope / range related to skills and knowledge	11
	4.7	Behaviours Required	12
	4.8	Design criteria for development of training programs, qualifications and awards	12
5	Refe	erences	14



Amendment Page

This Amendment Page is updated and issued with each set of revised and/or new pages of the document to help ensure that each copy of this Abu Dhabi Occupation Term (ADOT) contains a complete record of amendments.

This Occupational Term is a live document which can be amended when necessary. QCC operates an Occupational Standards Working Group that has prepared this document, and can review stakeholder comments in order to review and amend this document; ultimately resulting in an issuance of an updated version, if necessary.

Log of Amendments						
	Am	endment	Disc	card	Insert	
No.	Date	*Sections Changed	Page(s) Issue No.		Page(s)	Issue No.
1	xxx	Document launched				



1 About the Abu Dhabi Quality & Conformity Council

The Abu Dhabi Quality and Conformity Council (QCC) was established by law No. 3 of 2009, issued by His Highness Sheikh Khalifa Bin Zayed Al Nahyan, President of the UAE. QCC is responsible for the development of Abu Dhabi Emirate's Quality Infrastructure, which enables industry and regulators to ensure that products, systems and personnel can be tested and certified to UAE and International Standards.

Products certified by QCC receive the Abu Dhabi Trustmark. The Trustmark is designed to communicate that a product or system conforms to various safety and performance standards that are set by Abu Dhabi regulators.

2 Foreword

The QCC Hazardous and Medical Wastes Occupational Standards Working Group was initiated in Quarter Four/2015 in order to increase the quality ,efficiency, health and safety factors for Environmental Service Providers in terms of experience , training skills and education in the Emirate of Abu Dhabi.

What is meant by Occupational Standards? In this specialist professional standards context: personnel should have. The Government of Abu Dhabi, under the leadership of His Highness Sheikh Khalifa bin Zayed Al Nahyan, President of the UAE and Ruler of Abu Dhabi, and His Highness Sheikh Mohamed bin Zayed Al Nahyan, Crown Prince of Abu Dhabi, Deputy Supreme Commander of the UAE Armed Forces and Chairman of the Abu Dhabi Executive Council, has invested heavily and at high levels of professionalism and safety in the Infrastructure of Abu Dhabi. Therefore, it was crucial and mandatory to have skilled workmanship to maintain the infrastructure value and continue working on developing it in the Emirate of Abu Dhabi in Particular and the United Arab Emirates in general.

1 نبذة عن مجلس أبوظبي للجودة والمطابقة:

تم تأسيس مجلس أبوظبي للجودة والمطابقة بموجب القانون رقم 3 لعام 2009 الذي أصدره سمو الشيخ خليفة بن زايد آل نهيان رئيس دولة الإمارات العربية المتحدة حاكم إمارة أبوظبي. ويُعدُّ المجلس مسؤولاً عن تطوير البنية تحتية للجودة في إمارة أبوظبي التي من شأنها تمكين قطاع الصناعة والجهات التنظيمية من ضمان إمكانية اختبار واعتماد المنتجات والأنظمة والأيدي العاملة بها طبقا للمواصفات الإماراتية والعالمية.

تحصل المنتجات المعتمدة من المجلس على علامة أبوظبي للثقة والتي تم تصميمها لتأكيد أن هذا المنتج أو النظام مطابق لمعايير الأداء والسلامة المختلفة المحددة من قبل الجهات التنظيمية في إمارة أبوظبي.

2 تمهيد:

تم تشكيل فريق عمل اشتراطات مهنية لعاملي النفايات الخطرة وعاملي النفايات الطبية في الربع الأخير من عام 2015 ، وذلك لتعزيز الجودة،الكفاءة ،مستوى الصحة والسلامة لمقدّمي الخدمات البيئية من حيث الخبرة،المهارات التقنية والتعليم في إمارة أبوظبي.

ما المقصود بالمواصفات المهنية؟ يقصد بها في هذا السياق المواصفات المهنية المطلوب توفرها لدى العاملين الاختصاصيين في كافة المجالات. إن حكومة إمارة أبوظبي بقيادة صاحب السمو الشيخ خليفة بن زايد آل نهيان، رئيس دولة الإمارات العربية المتحدة وحاكم إمارة أبوظبي، وسمو الشيخ محمد بن زايد آل نهيان، ولي عهد أبوظبي، نائب القائد الأعلى للقوات المسلحة الإماراتية، رئيس المجلس التنفيذي لإمارة أبوظبي، قد قامت بالاستثمار بكثافة وبدرجات عالية من الاحتراف المهني والأمان في قطاع البنية التحتية للإمارة، فكان لزاماً توفر العمالة الماهرة بهدف الحفاظ على قيمة البنية التحتية والعمل على تطويرها في إمارة أبوظبي بشكل خاص وفي دولة الإمارات العربية المتحدة بصفة عامة



3 Acknowledgements

QCC would wishes to express its thanks and deep gratitude to the members of the Workgroup listed below:

3 شكر وتنويه: يعرب مجلس أبوظبي للجودة والمطابقة عن جزيل شكره وفائق امتنانه لأعضاء مجموعة العمل المذكورين أدناه:

Acknowledgements for Supporting				
Name	Entity			
Rabaa Al Awar	UAE Ministry of Climate Change and Environment			
Hanan Selim	UAE Ministry of Health and Prevention			
Alya Khalifa	UAE Ministry of Health and Prevention			
AbdulMohsin Al Katheeri	The Center of Waste Management-Tadweer			
Dr. Jayesh Panchal	The Center of Waste Management-Tadweer			
Belal Abu Ashour	Environment Agency-Abu Dhabi			
Laila Al Alawi	Health Authority-Abu Dhabi			
Nehayah Ghandour	Health Authority-Abu Dhabi			
Salem Al Katheeri	Department of Municipal Affairs and Transport			
Dr. Osama Tomeh	Department of Municipal Affairs and Transport			
Saeed Al Ameri	Department of Municipal Affairs and Transport			
Dr. Dhabia Bakhit	Abu Dhabi Occupational Safety and Health Center			
Hazem Abu ahmad	Abu Dhabi National Oil Company			
Sultan Al Shamsi	Abu Dhabi National Oil Company			
Yasin Al Ramahi	Abu Dhabi Health Services Company-SEHA			
Jaya Kumar	Star International Waste Management LLC – Al Ain Medical Waste Treatment Facility (Incinerator Plant,			
Toheed Ahmed	Star International Waste Management LLC – Al Ain Medical Waste Treatment Facility (Incinerator Plant,			
R.S.Rangarajan	DureOil Middle East Establishment			
Nirmal Chandran	DureOil Middle East Establishment			
Fadeel Mohammed Khafajah	Gulf Sail Engineering Corrosion Services Establishment			
Samir Zakout	Gulf Sail Engineering Corrosion Services Establishment			
Dr. Yasir Bin Taiyab	Green Mountains Cleaning Services Establishment			
Dr. Yaser Hamad	Condor Medical Waste Treatment Co. LLC			
Alan Usher	New Cleaning Establishment			
Moutaz Hiba	Cleanco Medical Waste Treatment LLC			
Maxime Mvokany	Averda Waste Management LLC			
Andrea TROLESE	Veolia Environmental Services LLC			
Maral Jankeryan	Al Phamed Abu Dhabi Company Limited LLC			
Mohamed Shanir	Sita Trashco Environmental Solutions and Waste Management LLC			



Ajay Kumar	Dulsco LLC	
Kamran Shaikh	Dulsco LLC	
Kareen Padulla	Bridges Environmental Services Company LLC	
Hari Sathya	TUV – Nord	
Eng. Fatima Al Khoori (Working Group Coordinator)	Abu Dhabi Quality and Conformity Council	
Fatema Al Hosani	Abu Dhabi Quality and Conformity Council	
Eng. Nada Al Awadhi	Abu Dhabi Quality and Conformity Council	
Eng. Abdulhafidh Alzbeidi	Abu Dhabi Quality and Conformity Council	



4 Occupational Terms

Occupation	Hazardous Waste Handler		معالج النفايات الخطرة	المهنة
Unit Standard Title	Hazardous Waste Generalist (Level 1) – Handling of			المسمى الوظيفي القياسي
	Hazardous Waste			
Unit Descriptor	This standard specifies the outcome required to handle			توصيف المهنة
	Hazardous Waste under supervision. It includes handling,			
	packaging, labelling & marking, requirements using personal			
	protective equipment			
Unit Type	☐ Knowledge and Skills OR ☑ Application			
Elements				
	No. Element			
	E1 Follow workplace Procedure			
	E2 Handling of Hazardous Waste			
QF Emirates Level	☑1 □2 □3□4□5			
	□6 □7 □8□9□10			
Function	☐ Policy and Strategy QF 9-10			
	☐ Managing QF 7-8			
	☐ Specifying QF 6-7			
	☐ Controlling QF 6			
	☐ Maintaining Capability QF 4-6			
	☑ Performing/carry out QF 1-4			
Entry information	No entry requirements			
and Prerequisites				
Grading	Knowledge and Skills:			
	☐ Pass/Fail ☐ Percentile 100%:%			
	A 15 45 41 55			
	Application Units:			
Coston	☑ Competent/Not Yet Competent		إدارة النفايات	clical citati
Sector	Waste Management	$\vdash\vdash$		القطاع الصناعي الجهات المشاركة
Developed by	Government Sector: UAE Ministry of Climate Change and		القطاع الحكومي: وزارة النغير المناخي والبيئة،وزارة الصحة ووقاية المجتمع، مركز إدارة النفايات-تدوير،هيئة	الجهات المسارحة
	Environment, UAE Ministry of Health and Prevention, The Center of Waste Management-Tadweer, Environment		الصحة ووقاية المجتمع، مركز إدارة اللقايات عنوير الهيد والنقل،مركز	
	_ ·		أبوظبي للسلامة والصحة المهنية،شركة بترول أبوظبي	
	Agency, Health Authority, Department of Municipal Affairs	1	<u>.</u>	

	and Transport, Abu Dhabi Occupational Health and Safety Center, industrial Development Bureau, Abu Dhabi National Oil Company, Abu Dhabi Health Services Company-SEHA Private Sector: Star International Waste Management LLC – Al Ain Medical Waste Treatment Facility (Incinerator Plant), DureOil Middle East Establishment – Hazardous Waste Engine Oil Recycling Facility, Gulf Sail Engineering Corrosion Services Establishment, Green Mountains Cleaning Services Establishment, Oasis Environmental Solutions, Condor Medical Waste Treatment Co. LLC, New Cleaning Establishment, Cleanco Medical Waste Treatment LLC, Averda Waste Management LLC, Veolia Environmental Services LLC, Alphamed Abu Dhabi Company Limited LLC, Sita Trashco Environmental Solutions and Waste Management LLC, Dulsco LLC, Bridges Environmental Services Company LLC, TUV – Nord	الوطنية ، شركة أبوظبي للخدمات الصحية صحة القطاع الخاص: أم بي أم دلة،مجموعة بن بطي،شركة شراع الخليج الهندسية،الجبال الخضراء لخدمات التنظيف،الواحة للحلول البيئية،كوندور لإدارة النفايات الطبية،المؤسسة الجديدة للانتظيف،كلينكو،أفيردا لإدارة النفايات،فيو لا لخدمات البيئية،الخياط للإستثمارات،سيتا تراشكو للحلول البيئية،دلسكو،الجسور للخدمات البيئية ،تي يو في-نورد	
Endorsement Date			تاريخ الموافقة
Recommended	Annually	سنوياً	تاريخ المراجعة الموصى به
Review Date			
Version No.	1		7 h h
Relevant	-		المهن ذات الصلة
Occupations			* 1 7 *
Links to other	-		روابط لاشتراطات مهنية أخرى
occupational			
standards	1500.00		1000
ISCO	ISCO-08		التصنيف الدولي القياسي للمهن ISCO

4.1 Key Words and Terms

Definition
Tadweer (The Center of Waste Management) – Abu Dhabi

التعريف	الكلمة أو المصطلح

Word or Term	Definition
Emirate	The Emirate of Abu Dhabi
Employer	Any natural or juridical person employing one or more workers in consideration of a remuneration of any kind whatsoever
Environmental Service Providers	The parties operating in the field of collection, transport, storage, recycling, processing and disposal of wastes
Establishment	Any economic, technical, industrial or commercial unit in which workers are employed and the objectives of which are to produce or market commodities or to provide services of any kind
Executive authority	Executive Council of Abu Dhabi
Government	Government of Abu Dhabi
Hazardous Substances	Solid, liquid or gaseous substances having properties harmful to human health or adverse impact on the environment such as toxic substances, explosive, flammable, or ionizing radioactive substances
Wastes	All hazardous and non-hazardous remnants and wastes, including nuclear wastes, disposed of or need to be disposed of, in accordance with the provisions of the law and include: solid wastes, liquid wastes, gaseous wastes, hazardous wastes and medical wastes
Solid Wastes	Such as domestic, industrial, agricultural, medical, construction and demolition wastes
Liquid Wastes	produced by domestic, commercial, industrial and other premises
Gaseous (smoke, vapour and dust) Wastes	Produced by domestic premises, bakeries, incinerators, factories, crushing plants, stone quarries, power stations, oil works and means of transportation and communication
Hazardous Wastes	Residues or ash of different activities and operations containing properties of hazardous substances

التعريف	الكلمة أو المصطلح

Word or Term	Definition	
Medical Wastes Wastes constituted wholly or partially of human or tissues, blood or other body fluids or excretions or d other pharmaceutical products or bandages, n syringes, sharp medical objects or any other cont chemical or radioactive wastes produced by med nursing activities, treatment or health care, dentisy veterinary and pharmaceutical practices or manufactive research, teaching, sample taking or storage		
Waste Disposal	Operations not involving extraction or reuse of substances such as burial, deep injection, biological or physical-chemical treatment, permanent storage, destruction or any other method approved by the competent authorities	
Waste Handling	All operations from the time of generation of wastes to their safe disposal, including collection, storage, treatment and recycling or disposal	
Waste Management	Collection, storage, transportation, recycling and disposal of wastes including the care of disposal sites	
Waste Recycling	Operations carried out on wastes, for the extraction or reuse of substances such as use for fuel, extraction of metals and organic substances, soil treatment or waste oil refining	
Work	Any human effort, be it intellectual, technical or physical, extended against a remuneration whether the said work is permanent or temporary	
Worker	Any male or female person who receives remuneration of any kind for work performed thereby in the services of an employer and under his management or control, even if the employee is off employer's sight. This meaning shall also apply to officials and employees who are in the service of the employer and are subject to the provisions hereof	
Segregation	This is the Physical Separation of waste materials, according to their general physical and chemical nature	

التعريف	الكلمة أو المصطلح



4.2 Performance Criteria for Element

Element	1. Follow workplace Procedure
Performance Criteria 1.1	EAD /Tadweer Waste Classification Policy &
	Technical Guideline
Performance Criteria 1.2	Tadweer Licensing and Permitting
	requirements
Performance Criteria 1.3	Obtain, confirm and follow work
	instructions
Performance Criteria 1.4	Follow Occupational health and safety
	procedures in line with OSHAD SF and
	relevant competent authorities
	requirements
Performance Criteria 1.5	Identify hazards and report to Supervisor in
	line with workplace procedures
Performance Criteria 1.6	Follow procedures for referring non-routine
	events to Supervisor for directions
Performance Criteria 1.7	Use correct PPE in line with OSHAD SF and
	relevant competent authorities
	requirements

Element	2. Handling of Hazardous Waste
Performance Criteria 2.1	Hazardous Waste handling, packaging,
	labeling and marking requirements in line
	with Tadweer requirements
Performance Criteria 2.2	Hazardous waste collection, transportation
	and storage requirements
Performance Criteria 2.3	Understand the importance of proper
	record keeping and reporting requirements
	for Waste Producers (Waste Manifest)

4.2 معايير الأداء للوحدة

Performance Criteria 2.4	Minimizing risks to others and the environment
Performance Criteria 2.5	Disposal / Treatment of Hazardous Waste in line with Tadweer requirements
Performance Criteria 2.6	Hazardous Waste Operations, Emergency Response, accident and incident reporting

4.3 Knowledge and understanding

To perform effectively you need to know and understand:

- 1. Appropriate action required in the event of emergency or fire.
- 2. Regulatory and Statutory requirements relating to your duties as a Hazardous Waste Handler.
- 3. Occupational health, safety and environment protection procedures.
- 4. Procedural requirements for handling, packaging, labeling and marking of Hazardous Waste.
- 5. Principles for effective communication with co-workers and supervisors.
- 6. Procedures to follow promptly and effectively in the event of accidents, incidents, or ill health during handling of Hazardous Waste.

4.3 المعرفة والاستيعاب

4.4 Additional Information

4.4 معلومات إضافية

4.5 Scope / range related to performance criteria

The scope relates to Handling of Hazardous Waste

It is possible that a Hazardous Waste Handler is required to perform work duties while handling different types of Hazardous Waste; therefore, the Hazardous Waste Handler must understand all types of Hazardous Waste and its Characteristics that may be used in their role, and the communication, Contingencies and Constructive feedback may include:

- Communication may be:
 - o Face-to-face
 - o In community languages
 - Oral via an interpreter
 - Visual
 - With groups
 - With individuals
 - Written
 - o Assertive but not aggressive
- Contingencies may include:
 - Accidents and incidents
 - Lack of availability of personnel
 - Hazards and Risks
 - o Team dynamics and conflict
- Constructive feedback may include:
 - Comments from your management, team members, or interested parties on work performance
 - Suggestions for improving work performance
 - Workplace assessment



4.6 Scope / range related to skills and knowledge

Regulatory requirements that must include:

- The applicable laws, rules, guidelines, policies, procedures and practices of Waste Management of the Emirate of Abu Dhabi.
- Abu Dhabi Occupational Safety and Health System Framework (OSHAD-SF)
- Other statutory and/or regulatory requirements that are in force.

Procedures for responding to contingencies which may include:

- Apply effective communication skills
- Apply hazard control measures
- Apply problem solving skills
- Assess risk
- Assess aspects and impacts related to Hazardous Waste
- Postpone or reschedule activity
- Refer to your management
- Seek assistance from emergency services

Face to face and coaching techniques which may include:

- Demonstration
- Feedback on work performed
- Visual or oral explanations
- Shadowing other members
- Individual or group instruction

4.4.2 النطاق / المجال ذو الصلة بالمهارات والمعلومات

4.7 Behaviours Required

You must demonstrate that you are:

- Not using any medication or drugs that can cause or lead to dizziness and sleep or will otherwise affect your supervision ability
- Not under the influence of alcohol
- Dressed appropriately, having a professional appearance and a high standard of personal cleanliness and hygiene
- Following the work instructions
- Complying with regulatory, organisational, health and safety procedures
- Learning on the job
- Working effectively as part of a team
- Demonstrating a friendly and courteous manner
- Able to communicate well and demonstrate good people skills
- Act as a responsible and honest professional

4.8 Design criteria for development of training programs, qualifications and awards

- This standard may be included in entry-level awards for skilled and semi-skilled jobs in Waste Management industry.
- Training providers must customize this standard to meet the training needs, learning preferences and workplace context of individual and groups of workers.
- Abu Dhabi Occupational Safety and Health System Framework (OSHAD-SF)
- OHS Professional Entity Registration
- OHS Practitioner Entity Registration
- Tadweer Technical Guidelines and requirements.

4.4.3 السلوكيات المطلوبة

4.4.4 معايير التصميم الخاصة بتطوير برامج التدريب، التأهيل والنجاح

•



• Other statutory and / or Regulatory requirements.



5 References

- ISO 14001:2004
- BS OHSAS 18001:2007
- The Centre of Waste Management-Tadweer Policies
- The Centre of Waste Management-Tadweer Technical Guidelines
- EAD /Tadweer Waste Classification Policy & Technical Guideline
- Regulatory and Statutory Requirements in the Emirate of Abu Dhabi
- Abu Dhabi Occupational Safety and Health System Framework (OSHAD-SF)
- OSHAD-SF Mechanism 6.0: Performance and Incident Reporting
- Qualification framework by National Qualification Authority (NQA)/ VETAC Q+NOSS System
 Guidelines 2014
- Abu Dhabi National Oil Company Health, Safety and Environment Management System (ADNOC HSEMS).